

# frequently asked questions for **parents**

**What are the requirements for financial aid?**

The financial need evaluation is different for every school and every family. We take into account all aspects of your financial situation.

**Where can I apply for financial aid?**

Go to [www.tuitionaid.com](http://www.tuitionaid.com) or use a paper application from your school.

**Which method is easier to complete?**

The online application is easier to complete.

**Where can I find my School ID?**

Your School ID is on the School Directions page near the top.

**How can I find out if TADS has received my application?**

For paper applications, you can fill out the included return postcard (don't forget the postage!) and we will send it back to you when we receive your application. If you complete an online application, TADS will present you with a cover sheet that will display your completed application id number.

**What if I want to leave my online application and come back to it later?**

You may log back in to the TADS system and complete the application at any time.

**What if I forgot my password?**

Please go into the parent section under "Forgot Password?" and enter your email address. We will email your password to your email address on record.

**How do I know if you have received my fax?**

TADS will send you an email within 48 business hours of receiving your fax. Please do not call if you simply want to confirm unless you have previously received an error message from your machine.

**If my circumstances change, can I change my application?**

You may submit changes to TADS by fax. Please remember to submit supporting documentation with these changes. Examples include: Recent credit card or bank statements if debt is increasing, divorce documentation, letter of termination, etc...

**What is the 'Special Code' asked for in the application?**

If your school requires a 'Special Code', you will find this code on your School Directions

**When will I get my results?**

Please contact your school for that information.

**What is the "Parental Report"?**

The "Parental Report" is available so the parent can confirm that the information TADS used to calculate your financial aid amount is correct.

**Does the "Parental Report" tell me how much I will receive in financial aid?**

No, only your school is aware of that information.

**What if I find an error on my parental report?**

Please submit all changes to TADS in writing by email or fax.

**Do I include all children and their schools on my application?**

Yes.

**How do I find out what supporting documentation I need to submit to TADS?**

Required supporting documentation is listed in your application directions for the paper application and at the beginning and end of your online application.

**What if I do not send in my supporting documentation?**

Your application may not be considered for financial aid.

**May I fax my application?**

No. Your faxed application is not compatible with the TADS system and cannot be processed or considered.

**Why is a representative from TADS calling me?**

TADS will call you if something on your application doesn't make sense (entering yearly mortgage payments instead of monthly, a discrepancy between income on taxes and income reported on application, missing documentation, etc...).

**Can you tell me how much aid I will receive?**

Our contract is with your school and results are shared only with the school.

**What is a letter of special circumstance and should I write one?**

A letter of special circumstances can be written by any family. A letter is usually submitted when an applicant does not feel that the application accurately reflects the family's situation due to a particular hardship.